



**SHOREWOODTROYLIBRARY.ORG**

650 Deerwood Drive, Shorewood, IL | 815.725.1715



## **Roku Lending Policy**

The Shorewood-Troy Public Library, at its discretion, will make Roku devices available for patron use.

### **Eligibility**

The borrower must be 18 years of age or older and must have a valid Shorewood-Troy Public Library card in good standing.

### **Loan Period/Availability**

The lending period is 14 days. Limit of one (1) Roku checked out per card.

Borrowers can obtain the Roku from the Circulation Desk.

Holds and renewals are permitted. Limit of one (1) hold on card at a time.

### **Limitations**

- Rokus must be returned to a Shorewood-Troy Public Library staff member at the Circulation Desk.
- Rokus may not be returned to other libraries or returned to the book drop.
- Each Roku is preloaded with selected accounts and content, in accordance with library collection policies. Borrowers may not download or delete any titles, accounts, or content from the Roku device.
- The library is not responsible for any costs incurred while borrowers use the equipment.
- Please note that a WIFI connection is required to use a Roku device. Since the Roku streams content through the internet, it will not function if not connected to the internet.
- The library is not responsible for sites patrons encounter while using this device. Parents or guardians of minors assume responsibility for a minor's use of these devices.
- The library is not responsible for any consequences incurred when patrons' personal information is shared over the internet.
- Unlawful use is prohibited and may result in removal of Roku privileges.
- The library assumes no responsibility for any damage to library users' personal devices.
- Tampering with library equipment or attempting to access or modify library equipment is prohibited.
- Cardholders assume responsibility for the cost of repair or replacement in the event that the Roku and/or its accessories are lost, stolen or damaged.

## **Fines and Liability**

- The Roku device is not considered returned until all items within the case have been returned to the library in working condition. Late fees are charged, in addition to any charges for Roku devices and components not returned in original working condition.
- There is a \$1.00 per day late fee per Roku device.
- Borrowers will be charged a \$25.00 fee for returns to the book drop or other libraries, in addition to the replacement cost for any damage incurred.
- The borrower is responsible for proper return of the device and components.

Current replacement/damage charges include:

Roku Ultra: \$100.00  
Case: \$ 20.00  
Remote: \$ 10.00  
Power cord: \$ 10.00  
HDMI cable: \$ 10.00

## **Troubleshooting**

If patrons experience problems with the Roku device or have questions, they should ask for assistance at the reference desk. Library staff may not always be available to provide technical support.

The borrower will be financially responsible for any damages if she/he tries to troubleshoot problems and damages occur.

## **Disclaimer**

The library is not responsible for any loss of data that may occur due to malfunctioning hardware or software.

The Library assumes no responsibility for any damage to library users' personal device or equipment. Tampering with library equipment or attempting to access or modify the system is prohibited.